



CHRYSLER

Chrysler Canada Inc.

June 6, 2008

MR [REDACTED]
[REDACTED]
[REDACTED]

Dear Mr. [REDACTED]

Further to our previous conversation, and as stated in your owner's manual, Chrysler Canada recommends that API Certified SAE 5W-20 engine oil is used for your vehicle. We have reviewed your inquiry with a Chrysler technician and API Certified SAE 5W-20 engine oil can be replaced with API Certified SAE 5W-30 engine oil. [REDACTED]

Thank you for giving us the opportunity to be of assistance to you.

Yours very truly

Chrysler Canada Inc.

J. Petrino (Ms.)
Customer Service Manager